

# VIVENSE

## LONDON

Getting a new sofa or big piece of furniture is always exciting as it will play a big part in your home. Therefore, make the delivery of your items as smooth as possible, by ensuring it will fit into your desired room. There's nothing more disappointing than having to wave goodbye to the perfect piece because it won't fit through your door.

Use this guide to take all the necessary measurements of your home to make sure your selected furniture will fit.

### Firstly, you need to get the dimensions right.



Please see the 'package dimensions' information in the product description of your desired furniture. Once you have these dimensions, you can use these as a guide to ensure our team will be able to fit your new furniture in to your home.

If you have more than one package then you need to make sure each individual one will be able to fit.

### Get Measuring

#### Doors and Entryways

Measure the height and width of all doors, entryways and entry clearances. Make sure there is enough space throughout the access route to get your furniture in your home. Keep in mind space for turning around corners if needed.

#### Lifts

If you have a lift that we will be able to use for your delivery then measure the width of the lift doors when open as well as the width, height and depth of the inside of the lift. If these dimensions are greater than the packaged dimensions then all should be fine.

#### Stairs and Landings

Carrying large furniture up and down the stairs can be very awkward sometimes, so please measure them at the narrowest part including the width between the banisters and the stair to ceiling height. If there is a landing, then the width, depth and height all need to be greater than the dimensions of your furniture.

#### Hallways

All hallways that your furniture will need to pass through to get to the designated spot will need to be measured. It would be helpful if you note down all the narrowest points and of course don't forget to consider any obstruction such as shelving, radiators and light fixtures.

We also recommend using newspapers to map out how much space the furniture will need in the desired position, so you can see whether it will be suitable for you. To do this, be sure to use the actual product 'dimensions' from the product description. If you have selected a sofa bed also check the measurements of the extended length.

If any products are unable to fit into or through your home, then this will be your responsibility. Therefore, if there are any issues that will impact your delivery it is important that you make us aware before the delivery is placed.

If you have done all of these measurements and are still unsure please feel free to send us an email at :

[customerservice@vivenselondon.com](mailto:customerservice@vivenselondon.com)